# Terms of Service

**Effective Date:** November 14, 2026
**Last Updated:** November 14, 2026

Welcome to **CONTEXT HUB™: Christian Leadership Academy** ("CONTEXT HUB," "we," "our," or "us"), operated by Mark Oram. By accessing www.contexthub.academy, applying for membership, or participating in our mastermind groups, courses, webinars, or community spaces (collectively, the "Services"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, do not access or use our Services.

## 1. Eligibility

By using our Services, you represent and warrant that you are at least **18 years of age** or the legal age of majority in your state, province, or country of residence (whichever is greater), and have the legal capacity to enter into a binding agreement.

## 2. Educational & Faith-Based Purpose Only (No Professional Advice)

All content, coaching, mastermind discussions, courses, and materials provided through CONTEXT HUB are for **educational, spiritual, and informational purposes only**.

- **No Professional Relationship:** Participation in CONTEXT HUB does **not** create a licensed counseling, psychotherapeutic, medical, legal, financial, or pastoral-client relationship.
- **Seek Qualified Professionals:** Our content is not a substitute for professional mental health, medical, legal, or financial advice. Always consult a licensed professional regarding specific personal, medical, legal, or financial matters. You accept full personal responsibility for your decisions, actions, and outcomes.

## 3. Faith-Based Community Standards & Code of Conduct

CONTEXT HUB is a private, faith-based Christian educational community guided by historic Reformed Christian theology and a traditional biblical worldview. Our **Statement of Faith & Member Code of Conduct** (available at [Statement of Faith & Member Code of Conduct]) is expressly incorporated into and forms a binding part of these Terms of Service.

By applying for membership or participating in our community, you acknowledge that you have read, understood, and agreed to abide by our Statement of Faith and Member Code of Conduct. Membership and participation are a privilege, not a public entitlement. All members agree to:

1. Respect the doctrinal foundation, leadership, and peaceful environment of the community.
2. Refrain from using our platforms to disrupt discussions, proselytize contrary ideologies, or promote conduct inconsistent with our stated biblical values.
3. Maintain strict confidentiality regarding personal matters shared by fellow members inside mastermind sessions.
4. Refrain from any unlawful, harassing, defamatory, sexually explicit, abusive, or threatening behavior, or transmitting malware or spam.

**Right to Moderate and Terminate:** We reserve the right, in our sole discretion, to review applications, moderate content, and suspend or terminate any member's access to the Services at any time, with or without notice, if their conduct undermines the mission, safety, or doctrinal harmony of the community.

## 4. Communications & Electronic Consent

When you register, book an intake interview, or opt into our mailing list, you consent to receive transactional emails (such as session reminders and account notices) and, where you have separately opted in, educational newsletters or promotional updates. You may opt out of marketing messages at any time by clicking "unsubscribe" in any email.

## 5. Intellectual Property Rights

All content, frameworks, curricula, videos, text, logos, and trademarks—including **CONTEXT HUB**™, **THE FRUITFUL LEADER MODEL**™, and **The Transformation Stairway**™—are the exclusive intellectual property of Mark Oram and CONTEXT HUB, protected by Canadian, U.S., and international copyright and trademark laws.

We grant you a limited, non-exclusive, non-transferable, revocable license to access and view our materials solely for your **personal, non-commercial educational use**. You may not copy, record, distribute, resell, share login credentials, or create derivative works without our prior written permission.

## 6. Third-Party Links and Services

Our Services may link to or integrate third-party platforms (such as Zoom, Google Workspace, or external websites). We do not control and are not responsible for the content, availability, or privacy practices of third-party services.

## 7. Disclaimer of Warranties

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SERVICES AND ALL CONTENT ARE PROVIDED ON AN **"AS IS"** AND **"AS AVAILABLE"** BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. WE

DO NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, OR FREE OF HARMFUL COMPONENTS, OR THAT PARTICIPATION WILL PRODUCE SPECIFIC PERSONAL, SPIRITUAL, OR LEADERSHIP OUTCOMES.

## 8. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL MARK ORAM OR CONTEXT HUB BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES (INCLUDING LOSS OF PROFITS, DATA, OR GOODWILL) ARISING OUT OF OR RELATED TO YOUR USE OF THE SERVICES.

OUR TOTAL CUMULATIVE LIABILITY FOR ANY CLAIM ARISING OUT OF THESE TERMS OR THE SERVICES SHALL NOT EXCEED THE GREATER OF: (A) THE TOTAL AMOUNT PAID BY YOU TO CONTEXT HUB IN THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM, OR (B) ONE HUNDRED CANADIAN DOLLARS ($100.00 CAD).

## 9. Indemnification

You agree to defend, indemnify, and hold harmless Mark Oram and CONTEXT HUB: Christian Leadership Academy from and against any third-party claims, damages, liabilities, costs, and reasonable legal fees arising out of your breach of these Terms, your misuse of the Services, or your violation of any law or third-party right.

## 10. Dispute Resolution & Governing Law

- **Informal Resolution First:** Before initiating any formal legal proceeding, you agree to contact us at **info@contexthub.academy** with a written description of your concern and allow at least **30 days** to attempt an informal, good-faith resolution.
- **Governing Law & Venue:** These Terms are governed by the laws of the **Province of Ontario** and the federal laws of **Canada** applicable therein, without regard to conflict-of-law principles. Any formal legal action arising out of these Terms shall be brought exclusively in the provincial or federal courts located in **Toronto, Ontario**, and you irrevocably consent to the personal jurisdiction of those courts.

## 11. General Provisions

- **Modifications:** We may update these Terms at any time by posting the revised version on our website with an updated "Last Updated" date. Continued use of the Services after changes are posted constitutes acceptance of the revised Terms.
- **Severability:** If any provision of these Terms is found to be invalid or unenforceable by a court of competent jurisdiction, the remaining provisions will remain in full force and effect.

- **Entire Agreement:** These Terms, together with our Privacy Policy and Statement of Faith & Member Code of Conduct, constitute the entire agreement between you and CONTEXT HUB regarding your use of the Services.

**Contact:** Questions regarding these Terms may be sent to **info@contexthub.academy**.